

## Return Policy / Warranty Information

Thank you for choosing Soccer Village. We appreciate your business and want you to be satisfied with your purchase. Please take a few minutes to review the Soccer Village return policy below. If you need to return any merchandise to us, please fill out this form. If you have any questions about a return, please call us at 800.483.2690 or send an email to [sales@SoccerVillage.com](mailto:sales@SoccerVillage.com).

**Return Policy Information:** All merchandise purchased from Soccer Village may be returned either to a store or by mail within 30 days of receiving it, unless otherwise noted below. Merchandise must be returned unworn, with original packaging, price tags attached and accompanied by the original receipt. Returns will be refunded in the form of credit back on charge card, store credit, exchange or company check. Footwear defective returns will not be accepted for any reason 5 months after the original date of purchase. After 60 days, Soccer Village will charge a pro-rated fee, the greater of \$10 or 25% per month on defective footwear for usage past the original warranty period. Customized items may not be returned for any reason other than a manufacturer defect. Customer must pay shipping on all returns or exchanges. Product shipped for return to any address other than the ship to address listed will not receive any credit. Sale items purchased in-store are ALL SALES FINAL. Sale items purchased at [www.SoccerVillage.com](http://www.SoccerVillage.com) are eligible for return per other policy guidelines. For other questions, please see here: [www.soccervillage.com/returns](http://www.soccervillage.com/returns).

### Length of Warranties from Date of Purchase are as follows:

Shoes..... 60 days  
 Shin Guards ..... 60 days  
 Bags..... 60 days  
 Clothing ..... 30 days  
 Balls ..... 1 year unless otherwise stated per ball manufacturer  
 Gloves..... 30 days  
 All other products..... 30 days

The following are NOT considered Manufacturer's Defects and are NOT considered returnable.

1. Tongues have been ripped or have been pulled out.
2. Improper care - dry-rotting, mildew, etc.
3. Worn out toes, cleats and soles on shoes.
4. Damage from forcing heel into rear of shoe.
5. Worn insoles.
6. Stripped threads in removable cleated soles.
7. Worn palms on goalkeeper gloves.
8. Clothing damaged from improper laundering.
9. Manufacturer's logos on merchandise coming off (i.e. stripes on shoes, logos screened on shorts, logos on balls worn off).
10. Any other reason as may be determined by the manufacturer from time to time.
11. Any cosmetic related issue that does not affect the performance of that item.

If you have questions and/or concerns about a product's warranty, please call us at 800.483.2690.

**Ship To: Soccer Village**  
**Attn: Returns Dept.**  
**4370 Malsbary Rd.**  
**Cincinnati, OH 45242**

| Name:                                                         |             |                                                              |       |                                              |       |
|---------------------------------------------------------------|-------------|--------------------------------------------------------------|-------|----------------------------------------------|-------|
| Phone #:                                                      |             | Email:                                                       |       | Order #:                                     |       |
| Would You Like To?                                            |             | <input type="checkbox"/> Exchange Item                       |       | <input type="checkbox"/> Return For A Refund |       |
| <input type="checkbox"/> Item Too Big: Size Needed _____      |             | <input type="checkbox"/> Item Too Small: Size Needed _____   |       |                                              |       |
| <input type="checkbox"/> I Would Like a Different Color _____ |             | <input type="checkbox"/> Found Something I Like Better _____ |       |                                              |       |
| <input type="checkbox"/> Other _____                          |             |                                                              |       |                                              |       |
| Item #                                                        | Description | Size                                                         | Color | Qty                                          | Price |
|                                                               |             |                                                              |       |                                              |       |
|                                                               |             |                                                              |       |                                              |       |
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