

Return Policy / Warranty Information

Thank you for choosing Soccer Village. We appreciate your business and want you to be satisfied with your purchase. Please take a few minutes to review the Soccer Village return policy below. If you need to return any merchandise to us, please fill out this form. If you have any questions about a return, please call us at 800.483.2690 or send an email to websales@sv

Return Policy Information: All merchandise purchased from Soccer Village may be returned either to a store or by mail within 30 days of receiving it, unless otherwise noted below. Merchandise must be returned unworn, with original packaging, price tags attached and accompanied by the original receipt. Returns will be refunded in the form of credit back on charge card, store credit, exchange or company check. Footwear defective returns will not be accepted for any reason 5 months after the original date of purchase. After 60 days, Soccer Village will charge a pro-rated fee, the greater of \$10 or 25% per month on defective footwear for usage past the original warranty period. Customized items may not be returned for any reason other than a manufacturer defect. Customer must pay shipping on all returns or exchanges. Product shipped for return to any address other than the ship to address listed will not receive any credit. Sale items purchased in-store are ALL SALES FINAL. Sale items purchased at www.SoccerVillage.com are eligible for return per other policy guidelines. For other questions, please see here: www.soccervillage.com/returns.

Length of Warranties from Date of Purchase are as follows:

Shoes..... 60 days
Shin Guards 60 days
Bags..... 60 days
Clothing..... 30 days
Balls 1 year unless otherwise stated per ball manufacturer
Gloves..... 30 days
All other products..... 30 days

The following are NOT considered Manufacturer's Defects and are NOT considered returnable.

1. Tongues have been ripped or have been pulled out.
2. Improper care - dry-rotting, mildew, etc.
3. Worn out toes, cleats and soles on shoes.
4. Damage from forcing heel into rear of shoe.
5. Worn insoles.
6. Stripped threads in removable cleated soles.
7. Worn palms on goalkeeper gloves.
8. Clothing damaged from improper laundering.
9. Manufacturer's logos on merchandise coming off (i.e. stripes on shoes, logos screened on shorts, logos on balls worn off).
10. Any other reason as may be determined by the manufacturer from time to time.
11. Any cosmetic related issue that does not affect the performance of that item.

If you have questions and/or concerns about a product's warranty, please call us at 800.483.2690.

Ship To: Soccer Village
Attn: Returns Dept.
4370 Malsbary Rd.
Cincinnati, OH 45242

Name: _____					
Phone #:		Email:		Order #:	
Would You Like To?		☐ Exchange Item		☐ Return For A Refund	
☐ Item Too Big: Size Needed _____			☐ Item Too Small: Size Needed _____		
☐ I Would Like a Different Color _____			☐ Found Something I Like Better _____		
☐ Other _____					
Item #	Description	Size	Color	Qty	Price